

Privacy Policy



mothers2mothers is committed to protecting your privacy. Authorised employees within the company on a need to know basis only use information collected from individuals. We constantly review our systems and data to ensure the best possible service. There are laws that prohibit unauthorised actions against computer systems and data. We will investigate any such actions with a view to prosecuting and/or taking civil proceedings to recover damages against those responsible.

Your Consent

By using our website you are entering into an agreement with mothers2mothers and consent to our website's privacy policy and other legal information below.

What information do we collect?

We collect information from you when you register to receive email newsletters or other materials, request further information from us about projects and services, donate to us, enter any contests on our website, make requests, or submit a form on our website. When contacting us on our website, as appropriate, you may be asked to enter your name, email address, mailing address, or phone number. We may collect other information based on your IP address. You may, however, visit our website anonymously.

Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever without your consent.

mothers2mothers does not store credit card details.

What do we use your information for?

Any of the information we collect from you may be used in one of the following ways:

- To send periodic emails
 - The email address you provide may be used to send you information, respond to inquiries, and/or other requests or questions.
- In our log files
 - We use IP addresses to analyse trends, administer the website, track user's movement, and gather broad demographic information for aggregate use. IP addresses are not linked to personally identifiable information. Additionally, for systems administration, detecting usage patterns, and troubleshooting purposes, our web servers automatically log standard access information including browser type, access times/open mail, URL requested, and referral URL.

Note: If at any time you would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email. You have the right to request sight of, and copies of any and all records we keep on you, on the proviso that we are given reasonable notice of such a request. You are requested to retain copies of any literature issued in relation to the provision of our services. Where appropriate, we shall issue you with appropriate written information, handouts, or copies of records as part of an agreed contract, for the benefit of both parties. To request information on any data mothers2mothers has collected on you, please email us@m2m.org.

How do we protect your information?

We implement a variety of security measures to maintain the safety of your personal information when you enter, submit, or access your personal information. We offer the use of a secure server. All supplied sensitive/credit

information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our payment gateway providers' database only to be accessible by those authorised with special access rights to such systems, and are required to keep the information confidential. After a transaction, your private information (credit cards, social security numbers, financials, etc.) will not be stored on our servers.

Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our website policies, or protect our or others' rights, property, or safety.

However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

Cookies

mothers2mothers does not track or retain cookie information on the site.

California Online Privacy Protection Act Compliance

Because we value your privacy we have taken the necessary precautions to be in compliance with the California Online Privacy Protection Act. We therefore will not distribute your personal information to outside parties without your consent.

In compliance with the requirements of COPPA (Children's Online Privacy Protection Act), we do not collect any information from anyone under 13 years of age. Our website, products and services are all directed to people who are at least 13 years old or older.

Other Legal Information

Disclaimer

mothers2mothers strives to present the most accurate and current measures of our programme's performance. However, it is a challenge to collect reliable data in many of the places where we work. We update programme output and outcomes as frequently as our data collection and analysis systems permit and closely monitor the quality of our data. For more information or if you have questions, please contact us at data@m2m.org.

Exclusions and Limitations

The information on this website is provided on an "as is" basis. To the fullest extent permitted by law, mothers2mothers:

- excludes all representations and warranties relating to this website and its contents or which is or may be provided by any affiliates or any other third party, including in relation to any inaccuracies or omissions in this website and/or mothers2mothers literature; and
- excludes all liability for damages arising out of or in connection with your use of this website. This includes, without limitation, direct loss, loss of business or profits (whether or not the loss of such profits was foreseeable, arose in the normal course of things or you have advised this Company of the possibility of

such potential loss), damage caused to your computer, computer software, systems and programs and the data thereon or any other direct or indirect, consequential and incidental damages.

mothers2mothers does not however exclude liability for death or personal injury caused by its negligence. The above exclusions and limitations apply only to the extent permitted by law. None of your statutory rights are affected.

Website Usage Agreement

By visiting this website, you understand that redistribution or republication of any part of this website or its content is prohibited, including such by framing or other similar or any other means, without the express written consent of mothers2mothers. mothers2mothers does not warrant that the service from this website will be uninterrupted, timely or error free, although it is provided to the best ability. By using this service you thereby indemnify mothers2mothers, its employees, agents, and affiliates against any loss or damage, in whatever manner, howsoever caused.

Links to this Website

You may not create a link to any page of this website without our prior written consent. If you do create a link to a page of this website, you do so at your own risk and the exclusions and limitations set out above will apply to your use of this website by linking to it.

Links from this Website

We do not monitor or review the content of other third party websites which are linked to from this website. Opinions expressed or material appearing on such websites are not necessarily shared or endorsed by mothers2mothers and we should not be regarded as the publisher of such opinions or material. Please be aware that we are not responsible for the privacy practices, or content, of these websites. We encourage our users to be aware when they leave our website and to read the privacy policies and or terms and conditions of these websites. You should evaluate the security and trustworthiness of any other website connected to this website or accessed through this website yourself, before disclosing any personal information to them. mothers2mothers will not accept any responsibility for any loss or damage in whatever manner, howsoever caused, resulting from your disclosure to third parties of personal information.

Refunds from Third Party Providers

CrowdRise and JustGiving do not share credit card details. For refunds and other concerns with donations made through these giving platforms please refer to:

- CrowdRise's [Terms and Conditions](#)
- JustGiving's [Terms of Service](#)

Images on this Website

The photographs used on the website are courtesy of Karin Schermbrucker (www.slingshotmedia.co.za/). The photographs belong to mothers2mothers and cannot be used without the express consent of mothers2mothers. If you wish to use any photograph, please [email us](#).

Copyright Notice

Copyright and other relevant intellectual property rights exist on all text and imagery relating to mothers2mothers services and the full content of this website.

mothers2mothers' logo is a registered trademark.

Force Majeure

Neither party shall be liable to the other for any failure to perform any obligation which is due to an event beyond the control of such party including but not limited to any terrorism, war, political insurgence, insurrection, riot, civil unrest, act of civil or military authority, uprising, earthquake, flood, or any other natural or man-made eventuality outside of our control, which causes the termination of this agreement, nor which could have been reasonably foreseen. Any party affected by such event shall forthwith inform the other party of the same and shall use all reasonable endeavours to comply with the terms and conditions of this agreement contained herein.

Waiver

Failure of either party to insist upon strict performance of any provision of this agreement or the failure of either party to exercise any right or remedy to which it, he or they are entitled hereunder shall not constitute a waiver thereof and shall not cause a diminution of the obligations under this agreement. No waiver of any of the provisions of this agreement shall be effective unless it is expressly stated to be such and signed by both parties.

Notification of Changes

mothers2mothers reserves the right to change any of the above from time to time as it sees fit and your continued use of the site will signify your acceptance of any adjustment to these terms. If there are any changes to our privacy policy, we will post these changes on this page. If there are any changes in how we use our website users personally identifiable information, notification by e-mail or postal mail will be made to those affected by this change. It is encouraged that users re-read this page. This policy was last modified on 30 September 2016.